

Respect



Students at Regent's will:

- Promote and be committed to equality, diversity and inclusion
- Use respectful and polite language and display considerate behaviour towards students
- Treat fellow students and staff respectfully and considerately at all times
- Be conscientious and cooperative when using facilities, equipment and resources
- Attend classes, lectures and meetings punctually and consistently, and encourage fellow students to do so

Staff at Regent's will:

- Promote and maintain equality, diversity and inclusion and safeguard the health and wellbeing of all students
- Use respectful and polite language and display considerate behaviour towards students, colleagues and other members of the Regent's community at all times
- Treat students, colleagues, staff and partners of Regent's fairly, equally and respectfully
- Ensure that classes, lectures and meetings are delivered on time and consistently, notwithstanding unforeseen circumstances

Engagement



Students at Regent's will:

- Adhere to policies, procedures and regulations as defined by Regent's and in relation to attendance, assignment submissions, examinations and other non-academic activities
- Be encouraged to seek new and alternative self-directed learning to enhance the development of knowledge, preparation for assessment and exams, and career progression

Students at Regent's may:

- Participate in, or initiate student-led social, cultural, societal, political or focused campaigns, projects and other enrichment opportunities

Staff at Regent's will:

- Provide stimulating academic teaching and learning spaces, resources, expertise and also global knowledge which fully engages students
- Proactively evaluate academic and professional support services, identify appropriate solutions and develop a high-quality student experience
- Promote new and alternative self-directed learning opportunities to enhance the development of knowledge, preparation for assessment and exams, and the progression of students
- Handle enquiries promptly and competently to ensure that students are equipped with the correct information at the point of the initial enquiry

Communication



Regent's will:

- Foster clear and consistent communication channels and provide information in accessible formats
- Provide students with clear, coherent and robust policies, procedures, regulations and guidelines to clarify academic, institutional and quality standards
- Ensure that teaching and learning, attendance, assignment criteria, assessment methods and feedback are appropriate and congruent for the award being sought

- Encourage collaboration and the sharing of information to advance the academic and personal development of students
- Establish student representation in decision-making processes at all the appropriate levels of the University's committee structure
- Engage consistently and in a timely manner with communication channels organised by the University

Support

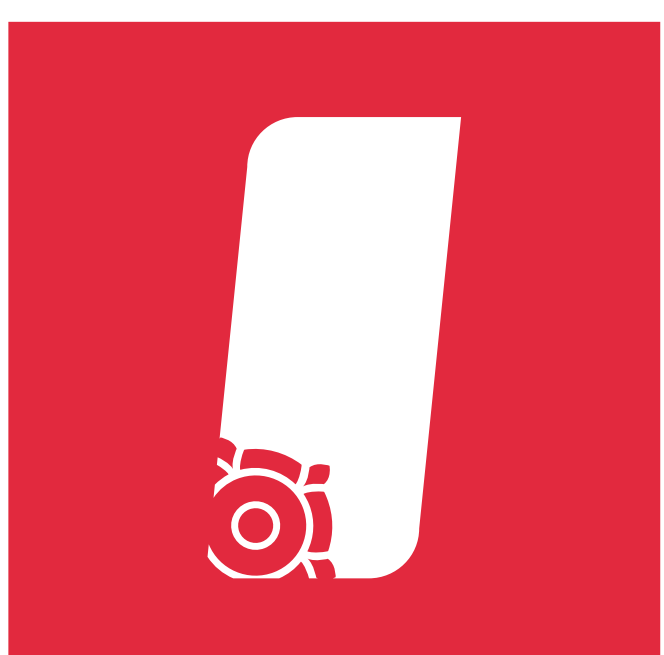


Regent's will provide:

- High-quality teaching and professional support from appropriately qualified staff
- Academic and non-academic resources and a range of opportunities to raise student achievement and aspirations
- Timely, personalised advice and guidance on pastoral matters, health and well-being, academic skills and accommodation at the point it is required

- Opportunities for students to access information and develop employability skills and international market awareness
- Safe and welcoming learning and social environments which support the needs of students
- Access to adequate learning resources, IT and appropriate equipment

Student Union



The Regent's Student Union will:

- Provide support to Regent's students in student-related matters including academic, personal and social affairs
- Provide a good extra-curricular experience

- Provide representation for the student body in a democratic and ethical manner, and act as a voice for students' needs and views
- Work alongside the National Union of Students (NUS) to assure a national standard of quality and representation